2024-25 ANNUAL REVIEW

For the year ended 31st March 2025

Report of the Board of Trustees and Financial Statements

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Chair's Report

2024-2025 has been an exceptional year for Yellow Door, culminating in the start of our 40th year celebrations. It's hard to believe it has been forty years since we began as a small charity called Southampton Rape Crisis. But, due to the hard work and commitment of our staff, volunteers and trustees, our services and capacity have grown enormously since 1985 and have continued to grow in this past year, allowing us to make a difference to the wider community we now serve.

Much of our work is in providing non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse and other harmful practices. We target support to the most marginalised groups who often experience additional barriers to gaining support. Our therapists, advocates and counsellors work with skill and care at the right time, in the right way, at a time when trust can often be hard for the individual. In a year when violence against women and girls has come into focus in the media, it is also important to shine a light on our preventative work in schools and in training.

The Board of Trustees work closely with our CEO, Nicci King, to provide strategic direction and oversight of the Charity. I am grateful for the expertise and energy of our trustees who give freely of their time and commitment to fulfil their position with responsibility. We are always looking to diversify the skills and experience on our Board so please get in touch if you feel you would like to know more about becoming a Yellow Door trustee.

Dr Julie Greer

Chair of the Board of Trustees

CEO's Report

I am incredibly proud to lead our team of highly skilled and dedicated staff and volunteers, who are passionate about supporting people who have been impacted by domestic and sexual abuse, to move forward so they can have safer, healthier and happier lives.

Over the last year, we have continued to build our reputation as a trusted, inclusive and knowledgeable local specialist charity. We have embarked on an independent evaluation of our Equity, Diversity and Inclusion across Yellow Door so we can better meet the needs of the people who are disadvantaged due to their age, gender, disability, ethnicity, language or sexuality. We are committed to further improving accessibility across all the protected characteristics.

Our service users share with us how their lives have been impacted positively from the support we deliver and their stories of recovery inspire us to develop our services to meet the changing needs. I would like to take this opportunity to thank our service users, staff, volunteers, trustees, partners and supporters for helping to make Yellow Door the responsive and innovative service that we are today.

Nicci King
Chief Executive Officer

REPORT OF THE BOARD OF TRUSTEES

The Board of Trustees are pleased to present its annual report and audited Financial Statements for the year ended 31 March 2025, which are also prepared to meet the requirements for a Directors' Report and Financial Statements for Companies Act purposes.

The Financial Statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity name	**Yellow Door (Solent)**
Charity number	1111753
Company number	05486084
Registered office	30 Brookvale Road Southampton Hampshire SO17 1QR

The trustees are the directors of the charitable company for the purpose of company law and are trustees for the purpose of charity law.

The trustees who served during the year and since the year end are as follows:

Board of Trustees

REFERENCE AND ADMINISTRATIVE INFORMATION

Secretary

M Mabey

Senior Management Team

N King	Chief Executive Officer (CEO)	
R Edwards	Head of Therapeutic Services	
C Gilbert	Head of Business Operations & Strategy	
J Eason	Head of Advocacy Services	Appointed 1st September 2024
S Johnson	Head of Fundraising & Communications	
P Rajo	Head of Finance	
S Willis	Head of Service Development	

Auditors

Fiander ETL
Stag Gates House
63-64 The Avenue
Southampton
SO17 1XS

Bank

Lloyds Bank Plc
92-94 Above Bar Street
Southampton
SO14 7DT

OBJECTIVES & ACTIVITIES

The Charity's objects (the Objects) are:

- To relieve the sickness and distress of individuals who have suffered abuse/rape at any time in their lives.

- To promote the education of the public in the subject of sexual abuse/rape and its psychological and social impact.

Yellow Door aims to:

- Prevent domestic and sexual violence through increasing awareness of the harmful impacts, working with children, young people, families, communities and partners.

- Provide non-judgmental specialist support to adults, families, young people and children who have been affected by domestic or sexual abuse, including harmful practice.

- Target support to the most marginalised communities who experience additional barriers to gaining support, because of the intersectionality of protected characteristics such as their ethnicity, race, disability, gender or age with abuse.

Public Benefit Statement

Yellow Door's activities and who it helps are described in detail below. All charitable activities focus on the support, empowerment and recovery of those individuals who have experienced domestic and/or sexual abuse and its prevention. All activities are undertaken to further Yellow Door's charitable purposes for the public benefit. The trustees have also had regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Structure, governance and management

Yellow Door is a Charitable Company Limited by Guarantee. It was first established in 1985 as Southampton Rape Crisis and was later incorporated on 21 June 2005 and registered as a charity on 19 October 2005. The organisation was renamed 'Yellow Door' in April 2016. The charity was established under a Memorandum of Association to include the objects and powers of the charitable company and is governed under its Articles of Association. Anybody can apply to the Board of Trustees to become a member of the charitable company and each member is required to contribute £1 in the event of the charitable company winding up.

The Board of Trustees meets quarterly, ensuring that any decisions are agreed as a quorum. Additional meetings are held as required for key decision making. Responsibilities are delegated to sub-groups which include HR, Finance and Strategy. The delegated sub-groups report back to the Board. The Board of Trustees, at the date of signing this Report, has 7 members (7 at the Balance Sheet date of 31 March 2025). The trustees delegate day-to-day responsibility for the running of Yellow Door to the CEO.

A Senior Leadership Team works strategically to support long term sustainability of the organisation, ensure the growth and development of services, effective financial management, safeguarding and quality assurance. This is particularly important as the service adapts to changes in service user demographics and needs and seeks to respond flexibly to an increasingly competitive funding environment.

OBJECTIVES & ACTIVITIES

Recruitment and Appointment of Trustees

Yellow Door is governed by a Board of Directors who are also charity trustees for the purposes of charity law and, under the company's Articles of Association, are known as trustees. In seeking to represent the communities we serve, we advertise widely for trustees, detailing the mix of skills and expertise required. Current trustees have skills and experience in senior leadership, safeguarding, children's services, child mental health and well-being, education, quality and management systems, policy, advocacy and influence, diversity, equity & inclusion, human resources, co-production and finance. Trustees are appointed either by members' agreement at an Annual General Meeting or by the Board of Trustees following application and interview. A third of the trustees retire (but may be re-appointed) by rotation at each Annual General Meeting. Trustees are not paid any remuneration for their role.

Trustee Induction and Training

All new trustees are provided with an induction pack containing general information on the role of a charity trustee and information specific to Yellow Door, such as the Memorandum and Articles of Association and policies, for example on safeguarding, financial procedures, service provision, employment and, health and safety. Trustees have opportunities to meet with staff, attend training and/or observe activities in order to gain a better understanding of the day-to-day workings of Yellow Door. Trustees are provided with regular updates from the Charity Commission and other reputable organisations with expertise in our area of work. Links are encouraged with organisations such as the Survivors Trust, and the Voluntary, Community and Social Enterprise (VCSE) Group, locally, to network and develop. Trustees actively access training material and the learning is often cascaded to the wider Board. Trustees are also encouraged to attend training events on the trustee role and their responsibilities, for example, training provided by Zurich Community Trust as well as other relevant training provided in-house.

Risk Management

During the 2024/25 financial year, Yellow Door kept under review its Risk Management Register. Trustees working alongside the CEO and Senior Leadership Team examined the major strategic, business and operational risks that Yellow Door potentially might face.

Any financial risks are carefully considered on a regular basis by the Finance Sub-Group, which receives quarterly financial reports. Any matters of concern are referred to the Board of Trustees. Through an Enhance grant with Lloyds Foundation we received free consultation from the Foundation of Social Improvement (FSI) to support the review and refresh of our Fundraising Strategy. The Income Diversification Strategy 2020-2024 continues to guide our fundraising as we diversify our income across a variety of streams, so we can continue delivering the wide range of services we offer.

Procedures are also in place with regard to the health and safety of staff, volunteers, trustees, service users and visitors to the building. Delivery of therapeutic services is in accordance with the guidelines of the British Association of Counselling and Psychotherapy (BACP), of which Yellow Door is now an accredited member.

Yellow Door has robust Safeguarding procedures (for children and adults) and can demonstrate best practice to ensure the safeguarding of our service users and their families. This includes a Senior Duty Safeguarding Manager, mandatory staff training, regular monitoring, risk assessment and review of our procedures to ensure compliance with national and local standards. Trustees are represented on regular Safeguarding Governance Review meetings with leadership and staff.

OBJECTIVES & ACTIVITIES

Organisation Management

Yellow Door's Senior Leadership Team have a range of skills, qualifications and experience including: voluntary sector management, evidence based psychological therapies, project mobilisation and management, quality assurance, building effective partnerships, contract/ grants management, safeguarding, HR, IT, finance, data monitoring, communications and digital content. A mandatory training plan is in place to ensure all staff and volunteers are aware of their obligations and responsibilities in areas such as Health and Safety, Safeguarding, General Data Protection Regulations and Operational Quality Standards.

Related Parties

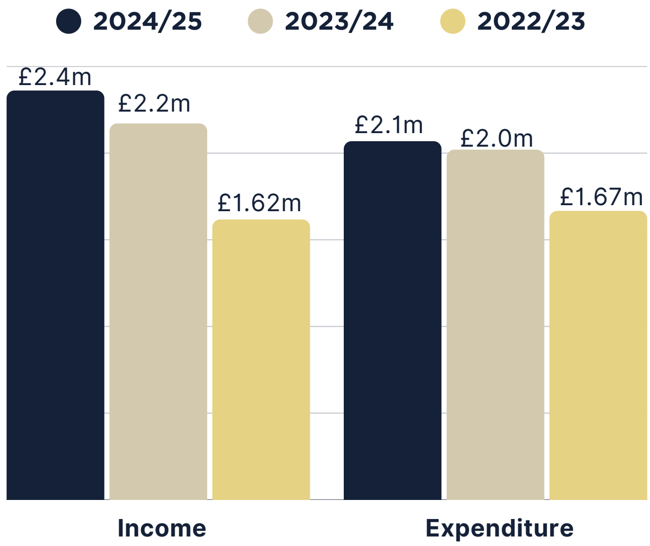
Yellow Door collaborates with a range of key partners to ensure effective signposting, shared care (where appropriate) and minimising duplication of services. Key partners include Local Authorities, Children and Adult Social Care, Adult and Child/Adolescent Mental Health teams, Hampshire Constabulary, Office of the Police and Crime Commissioner, Schools and Education Services, Sexual Health Services and a broad range of voluntary sector partners.

INCOME

9%

Income is up by 9% on prior year

Financial Review



During the year ended 31 March 2025, we have continued our concerted focus on diversifying our income streams alongside reviewing our on-going costs management. We have been very fortunate that individuals and businesses have made generous donations to Yellow Door, as well as those who have taken part in fundraising activities, which have generated further unrestricted funding.

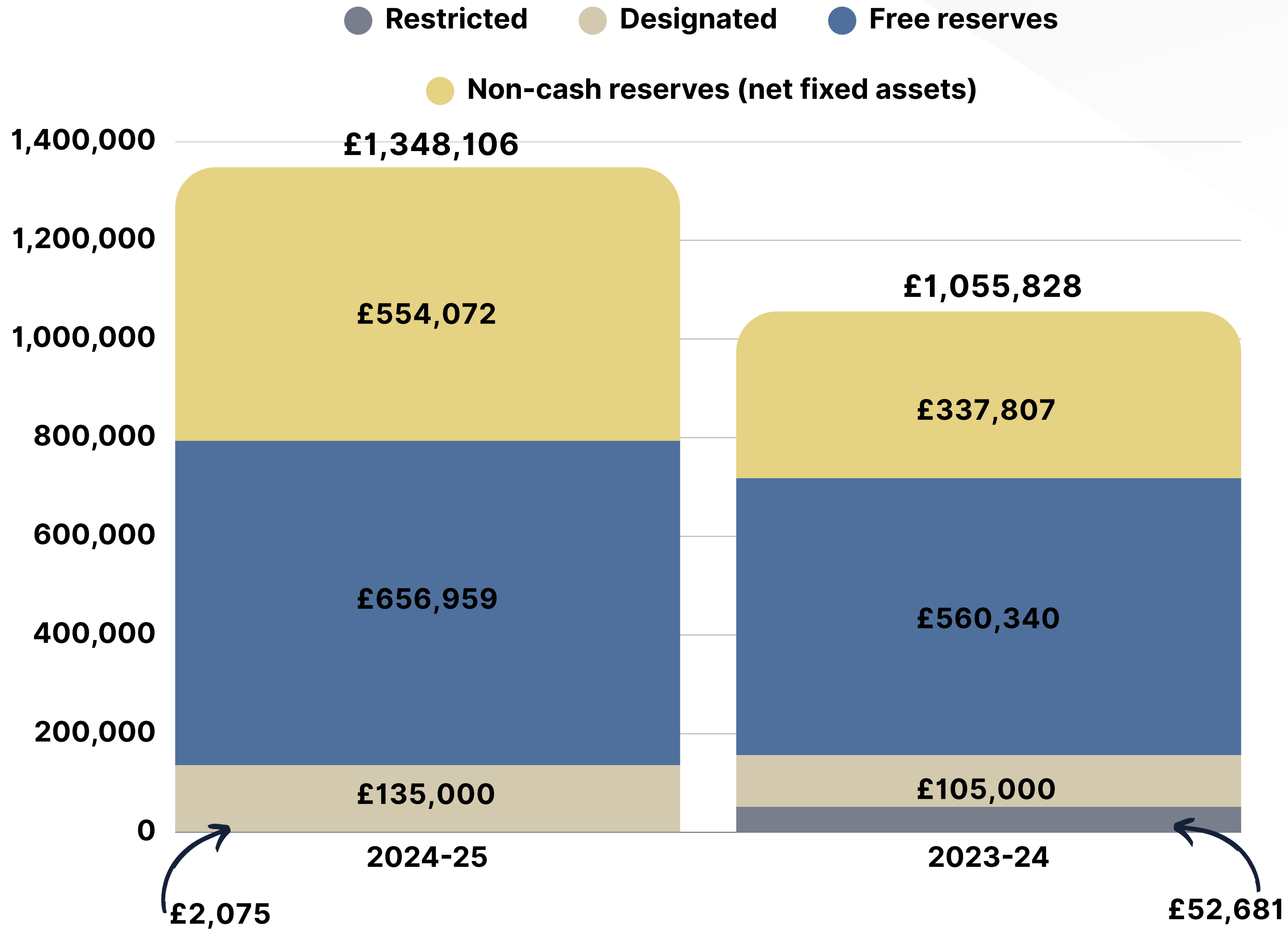
Yellow Door continues to provide services which involve sub-contracting some elements to partners for their specialisms; for example, Southampton Family Trust who provide expertise on parenting courses. The Board of Trustees are satisfied with the outcome for the year.

SURPLUS

We ended the year with a surplus which has helped us strengthen our reserves

OBJECTIVES & ACTIVITIES

Reserves



Restricted funds are amounts given for specific purposes and projects. More information on restrictions can be found in Note 19: Restricted Funds. Designated funds are unrestricted funds earmarked for a particular project agreed by the Board of Trustees. More information on designations can be found in Note 21: Unrestricted Funds - designated.

Free reserves are calculated after deducting the amount of reserves which could only be realised by disposing of fixed assets.

Yellow Door holds reserves predominantly to mitigate against the risk of a decline in income. Holding an appropriate level of reserves means that the charity would be able to continue the current activities of Yellow Door in the event of a significant drop in funding. The reserves held will allow sufficient time to secure replacement funding or consider a change or reduction in activities. Our reserves policy considers the level of committed income already secured for future years and the timescale over which our contracts operate.

Our policy is to maintain free reserves equating to 3 to 6 months-worth of expenditure.

At current levels of expenditure, this target level of free reserves is considered to be between £517,189- £1,304,379. Free reserves at the year-end of £656,959 sit within this target.

OBJECTIVES & ACTIVITIES

Investment Policy
The Board of Trustees does not consider it prudent, at this stage, to invest income for the longer term. Its policy for investment is therefore to retain funds as cash and place them on bank deposit at the best rate obtainable.

Fundraising Practices
A designated member of the team assists in the co-ordination of fundraising events and activities with our supporters. Yellow Door does not use professional fundraisers or involve commercial participators. We are regulated by the Fundraising Regulator which means that as an organisation, we are committed to upholding the Code of Fundraising Practice and ensuring our fundraising is legal, honest, open, and respectful. Our Ethical Fundraising policy sets out the ethical standards and principles by which the charity conducts its fundraising activities. There have been no complaints about fundraising activity during the year. Yellow Door does not undertake any direct marketing for the purposes of fundraising to ensure that there is no unreasonable intrusion, persistent approaches or undue pressure. Third party fundraisers are given clear instructions that they must also abide by these guidelines.

Auditor
The auditor, Fiander ETL, is deemed to be reappointed under section 487(2) of the Companies Act 2006.

Basis of Accounting
This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies' exemption under the Companies Act 2006.

Statement of Trustees' Responsibilities
The Board of Trustees, who are also the directors of Yellow Door (Solent) for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Board of Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Board of Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

OUR VISION

A WORLD WHERE ADULTS, FAMILIES, YOUNG PEOPLE AND CHILDREN CAN LIVE WITHOUT EXPERIENCING DOMESTIC AND SEXUAL ABUSE AND THE RESULTING DEVASTATING IMPACTS.

Yellow Door was established 40 years ago in Southampton, growing from a small local volunteer led helpline, working with women who had been raped or sexually assaulted, to the innovative and wide-ranging organisation across Southampton and Hampshire that we are today.

We support people of all ages and all genders, in Southampton and across Hampshire & Isle of Wight, who have experienced domestic and/or sexual abuse including those affected by harmful practices such as Female Genital Mutilation (FGM), honour-based abuse and forced marriage. We provide direct services to support them to recover from their trauma and move forward with healthy and safer lives. We focus on preventative work through education, awareness raising, early intervention and training.

People with lived experience of domestic or sexual abuse have always been at the heart and foundation of Yellow Door. We ensure that this principle underpins all our work and the development and delivery of our services, and we are working to explore further opportunities for involvement and coproduction.

Services we deliver include:

- Preventative education work with children and young people in schools and youth settings
- Specialist sexual abuse advocacy services, including a sexual abuse helpline
- Outreach and specialist advocacy support services working to address barriers, improve access and promote equality and inclusion by working with anyone who may be marginalised or disadvantaged in accessing services
- All gender therapy and counselling for adults, children, young people and families
- Psycho-educational groups and courses
- Training, awareness raising and partnership work

OUR CONTEXT & PROFILE

We continue to see a national focus on both Domestic Abuse and Violence Against Women and Girls, which we wholeheartedly support.

This year we have continued to work towards our 5-year Strategy; ‘Preventing and Responding to Domestic and Sexual Abuse 2023-2028’. This has some ambitious aims that we shaped with input from our service users, delivery partners, funders, and the public. Our strategic aims focus on prevention, support, empowerment and recovery. The Yellow Door Senior Leadership Team actively monitor the performance of each of these with the support of our Board of Trustees.

The pandemic and cost of living crisis have drastically increased the risks for victims and survivors of domestic and sexual abuse, and demand for our support has also been heightened due to an increase in public awareness of tragic high-profile murder and sexual violence cases.

We have continued to see an increased presence in both mainstream and social media, which raise a good awareness of our service.

Our CEO chaired the Southampton Domestic & Sexual Abuse Operational Group for 2024/25. The group is attended by a wide range of professionals including; Police, Health, Social Service, Education, Housing, Probation and Voluntary Sector.

ACHIEVEMENTS & HIGHLIGHTS

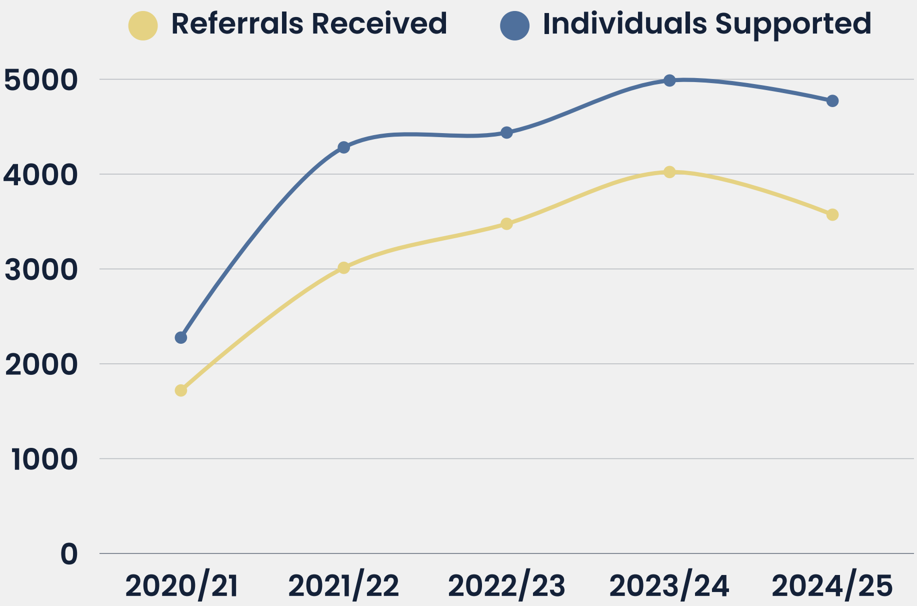
We developed a new education project, which responds to issues arising from publicity around Violence Against Women & Girls (VAWG). This project worked specifically with young boys to roll out a whole school project discussing VAWG and negative male stereotypes. The team created and implemented a number of specific VAWG focused sessions, and this has helped to widen the reach of our STAR project into further Hampshire areas.

We have worked with external providers to independently evaluate some of our work which allows us to robustly evidence the impact our interventions have on service users and the wider community. This year we held events to publicise our work, and the accompanying research, with both Southampton Solent University and Bournemouth University. These events have allowed us to share learning and recommendations both locally and nationally. We have also continued to strengthen our relationship with Bournemouth University, who started a 3-year piece of research on our Early Years course which works with children aged between 3-5 and their non-abusive parent.

The organisation is proud to mark its 40th anniversary, with preparations for activities and celebrations having commenced during the financial year. Throughout 2025/26, we look forward to reflecting on and sharing the many stories, experiences, and journeys that have shaped our work over the past four decades. In addition, the STAR project will celebrate its 25th anniversary, and we are excited to launch an initiative designed to engage our children and young people in the celebrations.

A huge congratulations to Jo Topley (featured left), one of Yellow Door's Volunteer Counsellors, who has been with the service since October 2023 and won the OPCC Commissioned Service Volunteer of the Year award. She provides a safe space for adults and young people where they can be heard and validated. On top of managing her caseload, she has lent her support to a number of groups as a co-facilitator within our trauma service and domestic abuse team.

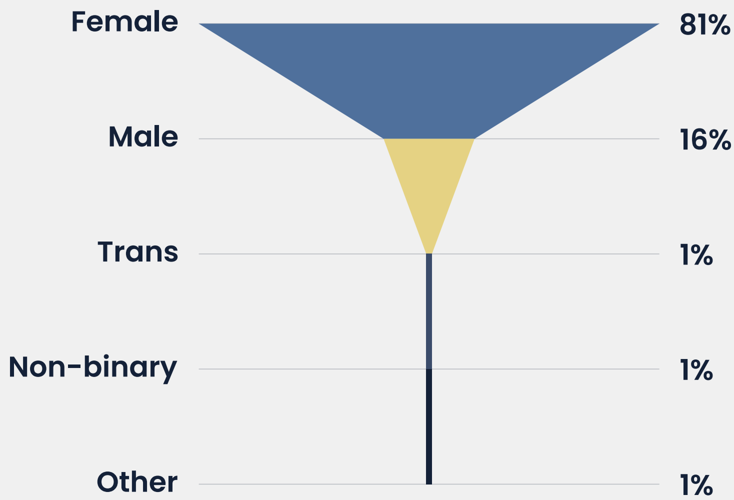
ACHIEVEMENTS & HIGHLIGHTS

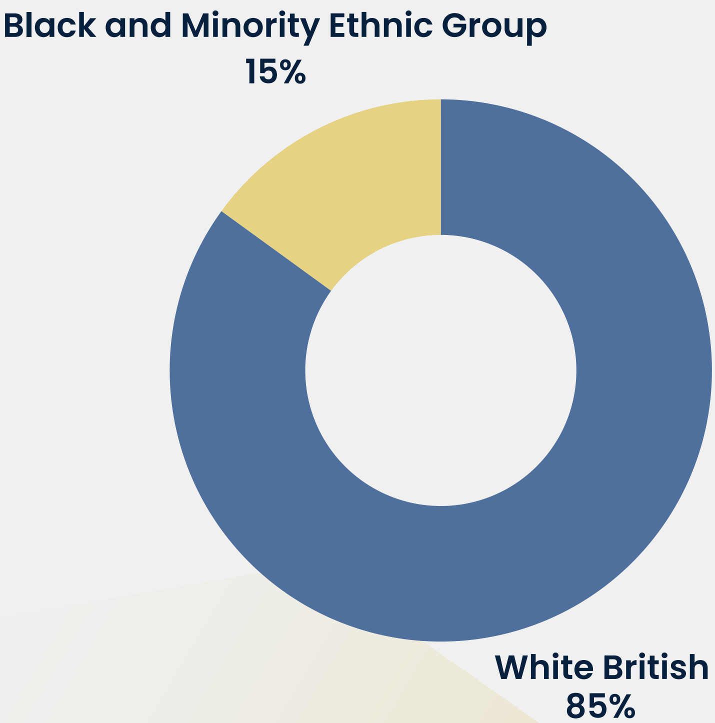


Referrals: 3,572
Individuals supported: 4,772

Following a period of consistent growth, our referral numbers have stabilised this year. The increased number of referrals in 2023/24 can be attributed to the two new contracts and the transfer in of those existing clients. Referral numbers have returned to where we would expect them to be in 2024/25.

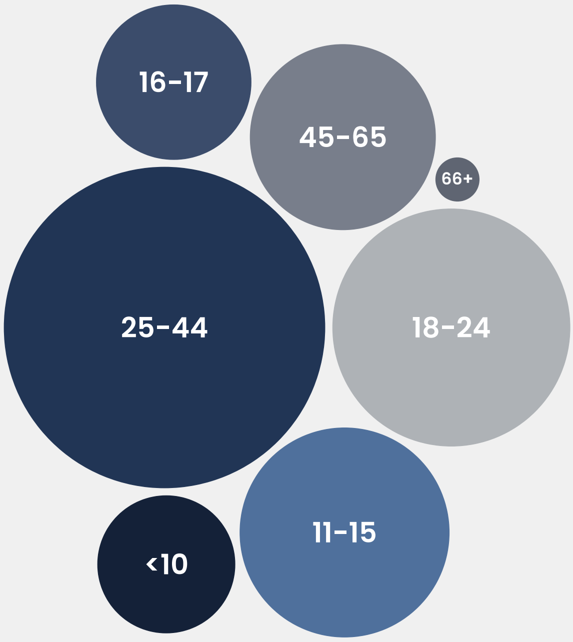
We work with victims regardless of gender. Our service users are predominantly female but we are seeing an increase in our work with other genders.



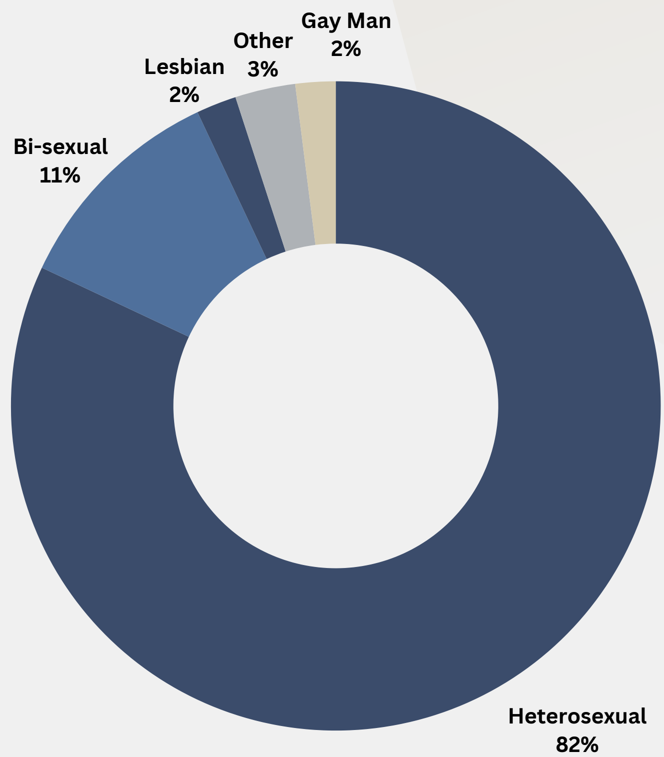


We are committed to working with people from diverse backgrounds. This year the figures remain consistent, with 15% of our service users being from a Black and Minority Ethnic group.

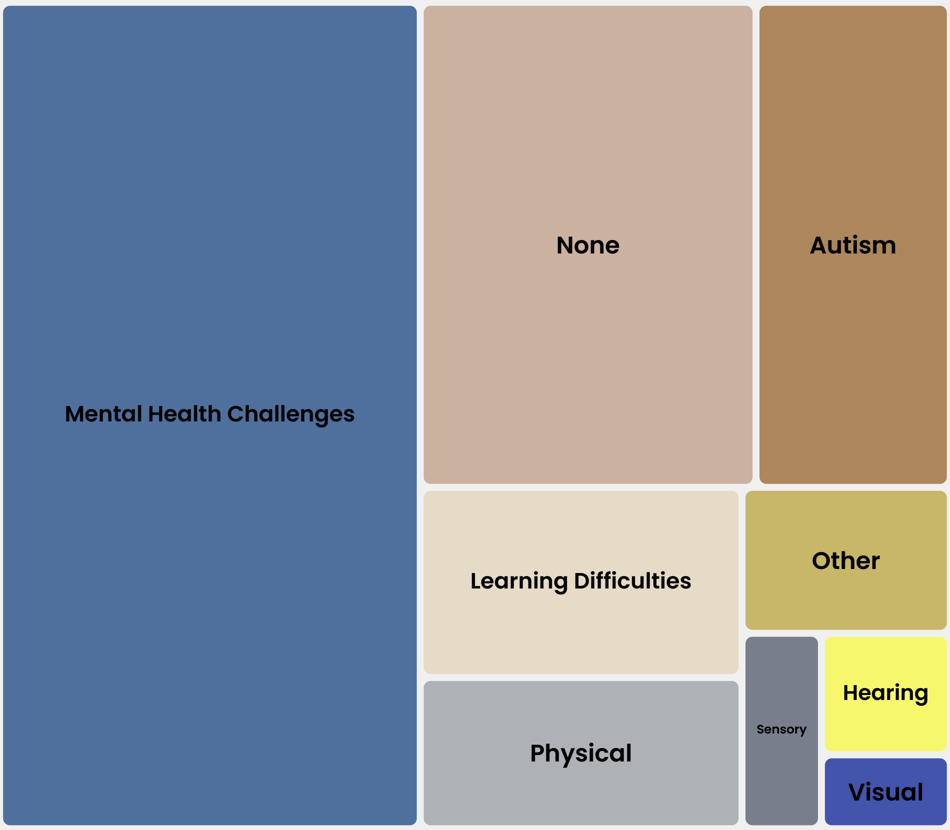
ACHIEVEMENTS & HIGHLIGHTS



Yellow Door worked with all ages and during the 2024/25 financial year, the majority of our service users were 25-44 years old.



We are committed to working with people of all sexualities.



We support service users with a range of different needs. We continue to recruit specialist staff members to ensure that we can offer a service that is tailored to individual need and receive excellent feedback from our service users on this.

TRAINING & CONSULTANCY

Our team have continued to grow our training offer and provide regular training opportunities for professionals across the city. This year we had the opportunity to deliver training to each of the local police forces on trauma-informed processes.

All of our courses are trauma-informed, and we have an accreditation with the CPD certification service. All our courses are quality-assured and evaluated – with exceptionally high satisfaction rates from participants.

We opened our newly renovated trauma-informed and accessible client space in February 2025. Our new facility has enabled us to facilitate larger groups and training, and we look forward to the potential this space holds in coming years.

Our CEO has supported other local charities - the support has included sharing expertise including; commissioned contracts, recruitment and retention, income generation, service user management systems, referral and triage processes to therapeutic best practice.

COLLABORATION WITH OTHERS

We continue to deliver the Sexual Crime Therapeutic Contract for Southampton and Western Hampshire. This has given us the opportunity to work in partnership with Community First and the You Trust, we have been working closely and sharing best practice in several areas, for example; therapeutic standards, working with children, recruitment, and marketing.

We also work closely with Southampton Family Trust to deliver our Building Respectful Families course and associated training.

A further thank you to Jack Terry (Lifestyle and Advertising Photographer London | Jack Terry Photography), Lisa Bretherick (www.lisaimages.com) and Zack Davis who have taken the photographs used in this report.

We are also so grateful for all the feedback from our service users and proud to include some of this feedback in our annual review. All quotes are used in their original format without editing.

THERAPY SERVICES

We provide a variety of therapeutic services at Yellow Door. Our therapists offer talking therapies including Counselling, Art Therapy, Play Therapy, Trauma-Informed Cognitive Behavioural Therapy (CBT), Emotional Coping Skills, Eye Movement Desensitisation and Reprocessing (EMDR) and a range of therapeutic groups. Each service aims to provide personalised help using methods to address the impact of abuse and trauma.

STATISTICS

During the year we have seen...

1,748	REFERRALS RECEIVED
2,503	INDIVIDUALS SUPPORTED
2,473	ATS* COUNSELLING SESSIONS PROVIDED
145	ATS* GROUP SESSIONS PROVIDED
1,207	CYP** COUNSELLING SESSIONS PROVIDED
159	FAMILY THERAPY SESSIONS PROVIDED
37	GI*** GROUP SESSIONS PROVIDED

ACTIVITIES

One to one talking therapies to support mental health and wellbeing, aid repair and recovery after abuse, build resilience and develop healthy coping strategies

Emotional Coping Skills; a psycho-educational group offering management strategies to those struggling with distressing thoughts and feelings as a result of sexual abuse

Therapeutic groups specifically for men, women and children attempting to process the impact that either domestic or sexual abuse has had on their lives

One to one play therapy, art therapy and counselling sessions

Psycho-education to help young people experiencing psychological distress, as a result of their experiences, to process, make sense of and learn to manage problematic emotional reactions and impulses

Talking therapies for families to improve communication, address difficult behaviours and set/ maintain boundaries

We facilitate a service for young people (aged 11-18) who are experiencing confusion, distress or interpersonal difficulties related to Gender Identity (GI). It allows young people to explore Gender Identity together, what it means to them and how it impacts them

OBJECTIVES

- To support adults aged 19+ who have experienced sexual abuse or violence, through individual or group therapy options. Yellow Door supports people to manage the impact their experiences have on their physical and emotional wellbeing
- To support children and young people 18 and under through individual face to face counselling, outreach interventions and group therapies
- To support families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- To work with service users who would otherwise be waiting for access to our traditional therapies, including service users who are at risk of post-traumatic stress disorder as a result of their experiences through rapid Cognitive Behavioural Therapy informed interventions

"The sessions built my confidence as a parent allowing my children to have discussions that may not have taken place at home."

Family Therapy Service User

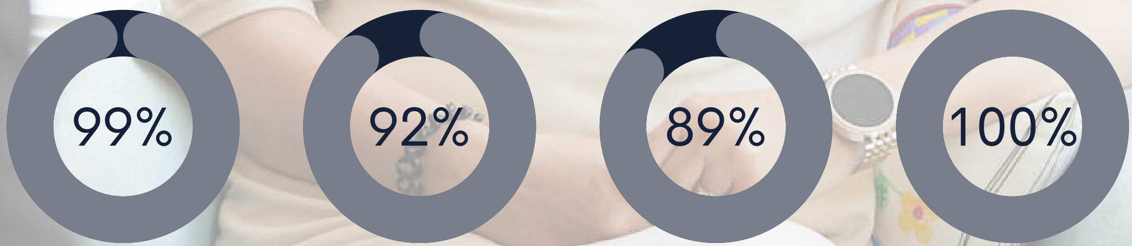
THERAPY SERVICES

"It has helped me to believe in myself again and that it was not my fault, its amazing to be able to change from feeling so worthless to feeling empowered." – **Adult Therapy Service User**

"It was good to meet new people and not feel alone in the world.... I think this group has given me confidence I don't care now what people think of me, I'm just me"
– **GI*** Service User**

"It helped me to grow as a person and change for myself, helps to get closure from the issues brought here....I really enjoyed it" **– CYP Service User**

SERVICE USER FEEDBACK



99% of service users felt better able to keep themselves safe

92% of service users felt better able to participate in social/leisure/ community activities

89% of children and young people whose engagement in education/ training improved

100% of service users described our interventions as a positive experience

*ATS - Adult Therapy Service
**CYP - Children and Young People Therapy Service
***GI - Gender Identity

FRANKIE WORKER CHILDREN & YOUNG PEOPLE'S THERAPEUTIC SERVICE

The Frankie Worker Service is inspired by Frankie, an adult survivor of child sexual abuse who is now in her early 20s. Frankie was considered a happy child, 'gifted and talented' until being sexually abused at a young age and over a number of years by a family friend. Frankie says she was not offered trauma support and was eventually sectioned under the Mental Health Act. Frankie believes that had her trauma been dealt with, she would have coped and recovered better.

STATISTICS

During the year we have seen...

236	200	2,205
REFERRALS RECEIVED	**INDIVIDUALS SUPPORTED**	**COUNSELLING SESSIONS PROVIDED**

"Play Therapy will have a positive and lasting effect and it has been a truly transformative experience for both of us. A vast improvement at home, understanding school life, emotions and able to cope." – **Frankie Service User**

OBJECTIVES

- The Frankie Worker service aims to prevent trauma from turning into poor mental health

ACTIVITIES

Frankie Workers provide therapeutic counselling to children and young people aged 0-18 years

They also provide play therapy for children who are victims of sexual abuse, sexual exploitation or female genital mutilation.

SERVICE USER FEEDBACK

99%

99% of service users who engaged with Frankie support described this as a positive experience

81%

81% of service users saw overall improvement in *CORE YP scores

**Clinical Outcomes in Routine Evaluation for Young People*

STAR PROJECT

The aim of the STAR project is for children and young people to understand and develop positive relationships and recognise, and safely challenge, negative behaviours/opinions.
We work in mainstream and alternative education settings, youth centres, colleges, universities and other youth environments, engaging children and young people in conversations about safety and healthy relationships.

ACTIVITIES

Delivers creative and tailored workshops that focus on healthy relationships, sexual consent, sexting, sexual exploitation, cyber bullying, peer pressure, self-esteem and internet safety

Works closely with schools to reach and engage as many young people as possible. Sessions cover Relationships and Sex Education topics with additional support on mental health, wellbeing and managing anxieties

Responding to issues arising from publicity around Violence Against Women & Girls; this year we launched new sessions aimed at educating young people about these issues. We worked specifically with young boys to roll out a whole school project and will continue with this work in 2025/26.

OBJECTIVES

- To increase awareness of the harmful impacts of domestic and sexual abuse and negative stereotypes
- To understand and apply ways of keeping safe

“The STAR Worker got everyone involved and allowed us to share our opinions and talk about what's okay and what's not. They made me feel heard and allowed me to share what I thought.” – **STAR Project Service User**

STATISTICS

During the year we have seen...

NUMBER OF STAR SESSIONS & WORKSHOPS PROVIDED	394
NUMBER OF CHILDREN/YP ENGAGED	9,642

“I have learnt to respect myself and other peoples boundaries a lot more and I have realised that some things I thought were acceptable before, definitely aren't.” – **STAR Project Service User**

SERVICE USER FEEDBACK

Following a STAR session, young people reported:

98%	99%	100%	99%	99%
98% understood the importance of consent in relationships	99% understood where they can go for help	100% understood how to stay safe online	99% understood what a healthy relationship is	99% can recognise the signs of grooming

DOMESTIC ABUSE SERVICE (DAT)

DAT aims to support women and children who have experienced domestic abuse.

OBJECTIVES

- To facilitate recovery groups for women and children who have experienced domestic abuse
- To offer one to one support and an advice line working closely with our Prevention Intervention and Public Protection Alliance (PIPPA) partners

KEY ACTIVITIES

- Pattern Changing: provides structured group work over 12 weeks for women who have experienced domestic abuse with the aim of rebuilding strength and resilience
- Adverse Childhood Experiences (ACEs) Recovery Toolkit: a 10-week programme that has been written to educate and inform individuals about the impact that ACEs can have
- Building Respectful Families: aimed at families experiencing adolescent on parent violence
- Our Early Years programme supports people who have been in an abusive relationship and children aged between 3 and 5 years old. Using a combination of psychoeducational work for the parent and thera-play for children, the group aims to empower survivors in further understanding their role as parents and to address the needs of their children who have experienced domestic abuse.

STATISTICS

During the year we have seen...

334	127	87	28	21	12	26	100
REFERRALS RECEIVED	GROUP SESSIONS ACROSS ALL GROUPS	TOTAL ATTENDEES	ATTENDEES AT PATTERN CHANGING GROUPS	ATTENDEES AT ACES GROUPS	ATTENDEES AT BUILDING RESPECTFUL FAMILIES GROUPS	ATTENDEES ACROSS EARLY YEARS GROUPS	PROFESSIONALS TRAINED / TYPES OF TRAINING

"The structure was brilliant. Each week we built on what we learnt. Questions were always constructively answered....Very thankful that this service is available and hope it continues in the future "

– Pattern Changing Service User

"It was very helpful as a safe space to express thoughts and feelings. I am pleased to have been a part of it with my daughter"

– Early Years Adult Service User

DIVERSITY AND INCLUSION ADVOCACY SERVICE (DIA)

Our Diversity and Inclusion Advocacy (DIA) team aims to help people impacted by or at risk of domestic abuse, sexual abuse or harmful practices by identifying barriers which may prevent them from accessing the help they need.

OBJECTIVES

- To address barriers, improve access and promote inclusion by working with service users who may be marginalised or disadvantaged in accessing services

"I didn't know my way around certain things like housing but you have helped me. You could talk to other services for me. You always helped. I was at my lowest but I felt comfortable here....I am very grateful for all your help....You have done so much for me.

– DIA Service User

STATISTICS

During the year we have seen...

REFERRALS RECEIVED	INDIVIDUALS SUPPORTED	ADULTS SUPPORTED	CYP SUPPORTED	OUTREACH SESSIONS	TRAINING SESSIONS	PEOPLE REACHED VIA OUTREACH & TRAINING
63	92	76	16	38	7	975

"It was good to talk with the yellow door about my issues and feel valued. I felt very comfortable and feel like this experience has changed me into the person I've wanted to be for a long time."

– DIA Service User

KEY ACTIVITIES

- Tailored one to one advocacy and support to reduce risks and prevent domestic and sexual abuse
- Specialist skills to support people of any age affected by Harmful Practices
- Community group engagement to cascade awareness of rights, the law and how to get help to all those that need it

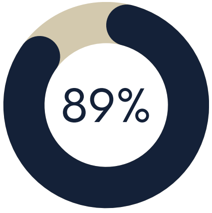
"MY ADVOCATE HAS NOT JUST HELP ME WITH AGENCIES, SHE BEEN MY EMOTIONAL SUPPORT DURING A HARD TIME."

INDEPENDENT SEXUAL VIOLENCE ADVISORS (ISVA)

The ISVA team offers emotional and practical support to adults, children and young people following rape, sexual abuse or sexual assault. ISVAs offer independent information and advice about next steps and support throughout the criminal justice system.

OUTCOMES

39% increase in trials supported on prior year



89% service users who felt more able to make informed choices thanks to the ISVA service

“ISVA really helped me through many of my lowest points in my life. They would always arrive with a smile and reassure me about my concerns. I can’t put into words how much [ISVA] and yellow door have helped me and saved my life”
– **ISVA Service User**

“before i heard of yellow door, i imagined that i would just be walking straight into a police station to tell my story. the supportive way in which [ISVA] held the space and empowered me to speak with a police officer in the safety of your building made it all so much easier than i imagined.”
– **ISVA Service User**

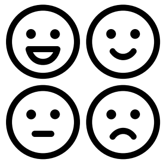
“Without my ISVA I would've almost certainly backed down from taking everything to court. They allowed me to focus on living my life while they sorted out all the behind-the-scenes things that needed to be done. I could not speak more highly of my ISVA if I tried.”
– **ISVA Service User**

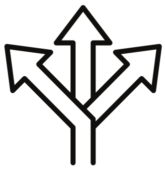
OBJECTIVES

- To support people who have suffered an unwanted sexual experience regardless of when the incident happened
- The team support all ages and genders across Southampton, Portsmouth and Hampshire

ACTIVITIES

The ISVA team provides personalised practical and emotional support





They give independent advice to help service users make informed choices about what happens next, including whether they want to report to the police and/ or consider healthcare options available to them

The team work closely with Hampshire Constabulary’s Teams including the Amberstone and Child Abuse Investigation Teams to support those who choose to report through the criminal justice process

STATISTICS

During the year we have seen...

1,313	1,368	392	166
REFERRALS RECEIVED	ADULTS SUPPORTED	CYP SUPPORTED	TRIALS SUPPORTED

FUNDRAISING & VOLUNTEERING

Our work is made possible by the generosity of our funders, donors, and volunteers. We are extremely grateful to everyone who has contributed their time, energy and resources to us this year, to ensure that we can continue to support those affected by domestic and sexual abuse and other forms of interpersonal harm or discrimination, across Hampshire.

FUNDING GRANTS

We are extremely thankful to the trust placed in us by our funding partners and their continued commitment to our vision. Their grants have provided us with the stability needed to plan ahead, innovate, and expand our reach.

Thank you to our local authority partners at Police and Crime Commissioner for Hampshire & Isle of Wight, Southampton City Council, Portsmouth City Council and Hampshire County Council who have enabled us to deliver services that are inclusive and effective.

Thank you to all our grant funders, with special thanks to The National Lottery Community Fund, Children in Need, the Charles Hayward Foundation, Henry Smith Foundation, Garfield Weston Foundation, Zurich Community Trust, Help to Create Hope Trust, The Clothworkers Foundation, The Masonic Charitable Foundation, St James's Place Charitable Foundation, Southern Co-op, and The Rayne Foundation. Your support has enabled us to continue pursuing our vision of a world where adults, families, young people and children can live without experiencing domestic and sexual abuse and the resulting devastating impacts.

COMMUNITY FUND

Children in Need

CHARLES HAYWARD FOUNDATION

The Henry Smith Charity founded in 1628

Garfield Weston FOUNDATION

ZURICH Community Trust

St James's Place

The Rayne Foundation

FUNDRAISING & VOLUNTEERING

COMMUNITY FUNDRAISING & SUPPORT

OUTREACH IS A VITAL PART OF OUR WORK, HELPING US TO RAISE AWARENESS OF OUR SERVICES WHILE ALSO CREATING NEW OPPORTUNITIES FOR FUNDRAISING. DURING 2024/25, WE HAD THE PRIVILEGE OF ATTENDING EVENTS AT SOLENT AND SOUTHAMPTON UNIVERSITY INCLUDING FRESHERS' FAYRES, MENTAL HEALTH DAYS AND INTERNATIONAL WOMEN'S DAY CELEBRATIONS.

ATTENDING THESE TYPE OF EVENTS HELPS TO STRENGTHEN OUR PROFILE, ENABLE US TO CONNECT WITH MORE PEOPLE WHO MAY BENEFIT FROM OUR SUPPORT, AND INSPIRE NEW PARTNERSHIPS AND FUNDING OPPORTUNITIES TO SUSTAIN OUR WORK.

Support for Yellow Door continues to grow and we want to thank everyone that has donated to us this year.

We are grateful to the incredible members of our local communities including partners, community groups, businesses, and organisations — who continue to support us by raising funds and generously donating items for our services and service users.

- Four members of the community ran in the ABP Southampton Marathon raising £2,310.
- A member of the Southampton community shaved their head raising £684.
- A member of staff and a supporter of Yellow Door ran the AJ Bell Great South Run 24 and raised £714.
- We received funding from Co-Op members who nominated Yellow Door to receive support.
- Southampton Ukulele Jam ran several events across the year raising £250.
- The Conchord Singers nominated us as their Charity of the Year for 24-25 and have raised £750 for us.
- Hampshire Poet's: 'Women in Hampshire' launch raised £200.
- The Curious Mermaid runs pop up events and boutiques, donating a percentage of their income to us. This was £224 for the year.
- Corporate supporter SM5 Developments Ltd raised £2,626 over the year.
- Sparks Commercial Services Ltd donated £2,000 as part of their Christmas fundraising activities.

Fundraising Highlights

FUNDRAISING & VOLUNTEERING

Our volunteering team are responsible for looking after our valued volunteers and engaging our local community

DONATION OF GOODS

- Chilworth Women's Institute provided handmade bags filled with toiletries, put together by the women's institute
- Local Tesco stores donated a number of toiletries to support Gender Equality Week.
- Community members have donated purchases from our Amazon Wishlist including squash for groups, paint brushes, modelling clay and fidget rings
- Zurich Community Trust and CBRE donated gifts for clients at Christmas, as did student group 'Carbon'.

STATISTICS

4,382 **VOLUNTEER HOURS**
2023/24 - 5,722

2,005 **CLIENT FACING VOLUNTEER HOURS**

2,298 **BUSINESS SUPPORT VOLUNTEER HOURS**

79 **CORPORATE VOLUNTEERING**

OUR VOLUNTEERS

We could not achieve what we do without the support of our volunteers, each giving their time and skills to support all aspects of our work. We are so grateful for our team of dedicated volunteers who provide invaluable support to our organisation.

At the end of March 2025, Yellow Door had 37 volunteers supporting the service; 22 client facing and 15 in support roles. As well as a team of volunteer counsellors helping the Therapeutic service, we have volunteers who help across the service including Outreach, Psychoeducational groups, Business support and with donations.

The Yellow Door helpline continues to be coordinated by the Volunteering Team with the support of a few dedicated volunteers.

Corporate Volunteering days were attended by Mace and Lloyds Bank, supporting all aspects of maintaining our premises and gardens.

We are extremely grateful to our corporate partner Gentian Development Group who introduced us to SM5 Developments Ltd and both were able to provide their support with our new Therapeutic Space, The Aspen.

Our trustees also give up their time and expertise voluntarily and join with our volunteer workforce to make up an expansive team in supporting the Yellow Door alongside our paid staff.

We have seen a decline in volunteering hours during the year which is consistent with a reduction in volunteering in this sector across the UK.

This decline poses challenges for charities like us who rely on volunteer support. Economic pressures, time constraints and changing social dynamics have all had an impact on how people choose to spend their time. As a charity we can attempt to alleviate the barriers to participation by looking at how we attract and retain volunteers.

Disclosure of information to auditor

Members of the Board of Trustees who served during the period and up to the date of this report are set out on page 6. In accordance with company law, as the charitable company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the charitable company's auditors are unaware; and
- as the directors of the charitable company, we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information

The Trustees' Report was approved by the Board of Trustees.

....

J Greer

Trustee

C. Brook ....

C Brook

Trustee

Date: 22/10/2025

YELLOW DOOR (SOLENT)

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF YELLOW DOOR (SOLENT)

Opinion

We have audited the financial statements of Yellow Door (Solent) (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;

- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and

- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Board of Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Board of Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of Board of Trustees

As explained more fully in the statement of trustees' responsibilities, the Board of Trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Board of Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience.
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including the Companies Act 2006, taxation legislation, data protection, employment, environmental and health and safety legislation.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud.
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

Audit response to risks identified

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships.
- tested journal entries to identify unusual transactions.
- tested a sample of BACS payments to identify payments being made to unexpected bank accounts.
- performed transactional testing on payroll costs in respect of those employees with responsibility or authority in connection with the payroll function.
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias.
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation.
- enquiring of management as to actual and potential litigation and claims.
- reading minutes of those charged with governance

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Adam Buse FCA (Senior Statutory Auditor)
For and on behalf of Fiander ETL, Statutory Auditor
Chartered Accountants
Stag Gates House
63/64 The Avenue
Southampton
Hampshire
SO17 1XS
Date: 22.10.2025

YELLOW DOOR (SOLENT)

STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds General 2025 £	Unrestricted funds Designated 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Income from:						
Donations and legacies	3	37,891	-	-	37,891	71,543
Income from Gift Aid	3	3,595	-	-	3,595	3,440
Charitable activities						
Counselling	4	679,683	-	127,009	806,692	605,984
Family Therapy	4	27,739	-	3,414	31,153	46,731
Trauma Services (TS)	4	40,461	-	39,205	79,666	67,684
Diversity & Inclusion Advocacy (DIA)	4	63,166	-	72,855	136,021	200,122
Domestic Abuse Team (DAT)	4	17,039	-	64,333	81,372	82,869
ISVA	4	344,837	-	370,900	715,737	815,055
STAR Project	4	33,000	-	74,615	107,615	84,168
Gender Identity (GI)	4	9,000	-	5,625	14,625	34,080
Partnerships	4	-	-	10,800	10,800	12,404
Business Support Funding	4	12,000	-	165,112	177,112	124,704
Building Project Funding	4	-	-	128,367	128,367	-
Other trading activities	5	13,219	-	-	13,219	15,731
Investments	6	17,169	-	-	17,169	6,568
Total income		1,298,799	-	1,062,235	2,361,034	2,171,083
Expenditure on:						
Charitable activities	7	1,119,475	15,008	934,273	2,068,756	2,020,007
Total expenditure		1,119,475	15,008	934,273	2,068,756	2,020,007
Net incoming resources before transfers		179,324	(15,008)	127,962	292,278	151,076
Gross transfers between funds		133,560	45,008	(178,568)	-	-
Net income/(expenditure) for the year/ Net movement in funds		312,884	30,000	(50,606)	292,278	151,076
Fund balances at 1 April 2024		898,147	105,000	52,681	1,055,828	904,752
Fund balances at 31 March 2025		1,211,031	135,000	2,075	1,348,106	1,055,828

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

YELLOW DOOR (SOLENT)

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	2025 £	2024 £	2024 £
Fixed assets					
Tangible assets	**12**		882,374		688,669
Current assets					
Debtors	**13**	21,233		227,058	
Cash at bank and in hand		1,089,764		786,982	
		1,110,997		1,014,040	
Creditors: amounts falling due within one year	**15**	316,963		296,019	
Net current assets			794,034		718,021
Total assets less current liabilities			1,676,408		1,406,690
Creditors: amounts falling due after more than one year	**16**		(328,302)		(350,862)
Net assets			1,348,106		1,055,828
The funds of the charity					
Restricted income funds	**19**		2,075		52,681
Unrestricted funds - general			1,211,031		898,147
Unrestricted funds - designated	**21**		135,000		105,000
			1,348,106		1,055,828

The financial statements were approved by the Board of Trustees on 22/10/2025

J Greer
Trustee

C. Brook

C Brook
Trustee

Company registration number 05486084 (England and Wales)

YELLOW DOOR (SOLENT)

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	2025 £	2024 £	2024 £
Cash flows from operating activities					
Cash generated from operations	**27**		534,501		140,519
Investing activities					
Purchase of tangible fixed assets		(226,061)		(17,233)	
Investment income received		17,169		6,568	
Net cash used in investing activities			(208,892)		(10,665)
Financing activities					
Repayment of bank loans		(22,827)		(20,605)	
Net cash used in financing activities			(22,827)		(20,605)
Net increase in cash and cash equivalents			302,782		109,249
Cash and cash equivalents at beginning of year			786,982		677,733
Cash and cash equivalents at end of year			1,089,764		786,982

1 Accounting policies

Charity information

Yellow Door (Solent) is a private charitable company limited by guarantee incorporated in England and Wales and registered with the Charity Commission in England and Wales. The registered office is 30 Brookvale Road, Southampton, Hampshire, SO17 1QR.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 “The Financial Reporting Standard applicable in the UK and Republic of Ireland” (“FRS 102”) and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Board of Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Board of Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Board of Trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the Board of Trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

All income is included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacies are received by way of donations and gifts and are included in full in the Statement of Financial Activities when receivable.
- Donated services and facilities are included at the value to the charitable company where this can be quantified and reliably measured. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised, for more information about their contribution refer to the Trustees’ Report.
- Investment income is included when receivable.
- Income from charitable trading activities is accounted for when earned.
- Income from grants, where related to performance and specific deliverables, is accounted for as the charitable company earns the right to consideration by its performance.
- Income is deferred where either the income relates to a future accounting period or where income is received for delivery of a service and that service has not been fully delivered at the year end. In these circumstances, the income is recognised in line with the service delivery and any excess is deferred.

1 Accounting policies **(Continued)**

1.5 Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes VAT as the charitable company is not VAT registered and is reported as part of the expenditure to which it relates.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Expenditure on charitable activities comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and their associated support and governance costs.

Support costs are those functions that assist the work of the charitable company but do not directly undertake the charitable activities. These costs have been allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource and are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charitable company and include the audit fees and costs linked to the strategic management of the charitable company.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Fixed assets costing more than £500 are capitalised at cost.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold property	2% straight line basis
Office equipment	15% reducing balance and 25% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1 Accounting policies **(Continued)**

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 ‘Basic Financial Instruments’ and Section 12 ‘Other Financial Instruments Issues’ of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity’s contractual obligations expire or are discharged or cancelled.

1.10 Taxation

The charitable company is exempt from Corporation Tax on its charitable activities.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee’s services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Board of Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There are no items in the Financial Statements where judgements and estimates would have a significant effect on amounts recognised in the Financial Statements.

3 Donations and legacies

	Unrestricted funds general 2025 £	Total 2024 £
Donations and gifts	37,891	71,543
Income from Gift Aid	3,595	3,440
	41,486	74,983

4 Income from charitable activities

	Unrestricted funds general 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Government contracts				
HCC - ISVA contract	301,800	-	301,800	301,800
HCC - SA contract	-	-	-	32,342
NHS - Male ISVA contract	43,037	-	43,037	42,002
NHS - (CAMHS) Therapeutic support	30,000	-	30,000	30,000
OPCC - Frankie/Sexual Crime Therapy	692,293	-	692,293	346,146
SCC - Disability & Domestic Abuse contract	23,333	-	23,333	50,000
SCC - BAME & Domestic Abuse Contract	23,333	-	23,333	49,964
SCC - DVSA contract	101,129	-	101,129	101,129
Government grants				
NHS Hampshire, Southampton & IOW CCG	-	-	-	92,523
NHS England & NHS Improvement	-	-	-	20,700
NHS Hampshire & IOW ICB - CYP Therapy	-	18,750	18,750	31,250
NIHR - Gender Identity Evaluation	-	-	-	5,550
NIHR - Diversity Evaluation	-	-	-	2,913
HCC - Household Support Fund	-	-	-	17,985
HCC - Councillor Grants	-	2,700	2,700	-
Home Office - Safer Streets	-	64,615	64,615	64,857
New Forest District Council - Community Grant	-	-	-	5,100
OPCC - Additional ISVA	-	370,900	370,900	332,342
OPCC - CAPVA	-	28,000	28,000	27,000
OPCC - DASV Fund	-	134,669	134,669	134,669
OPCC - Male Rape Support Fund	-	-	-	9,877
OPCC - Supporting Victims Uplift Grant	-	-	-	14,260
Non-Government grants	12,000	442,601	454,601	361,392
Income from charitable activities	1,226,925	1,062,235	2,289,160	2,073,801
For the year ended 31 March 2024	965,383	1,108,418		2,073,801

5 Other trading activities

	Unrestricted funds general 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Rental income	3,504	-	3,504	3,144
Training Fees and supervision	9,715	-	9,715	12,587
Other trading activities	13,219	-	13,219	15,731
For the year ended 31 March 2024	15,731	-		15,731

6 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	17,169	6,568

7 Charitable activities

	Counselling	Family Therapy	TS	DIA	DAT	ISVA	STAR Project	GI	Partnerships	Business Support Funding	Total 2025	Total 2024
	£	£	£	£	£	£	£	£	£	£	£	£
Staff costs	641,631	29,993	71,651	89,963	72,741	533,534	86,009	19,184	-	145,459	1,690,165	1,674,887
Supervision and consultancy	56,390	935	316	357	259	1,946	394	2,181	-	5,912	68,690	46,380
Training, recruitment and staff costs	19,254	236	778	1,514	1,683	14,798	1,842	166	-	3,792	44,063	39,787
Partners payment for contracts	-	-		-	-	-	-	-	10,800	-	10,800	12,404
	717,275	31,164	72,745	91,834	74,683	550,278	88,245	21,531	10,800	155,163	1,813,718	1,773,458
Share of support costs (see note 8)	71,308	3,571	12,223	22,517	9,994	80,772	16,385	2,610	-	20,658	240,038	232,570
Share of governance costs (see note 8)	5,774	218	734	814	593	4,474	947	155	-	1,291	15,000	13,979
	794,357	34,953	85,702	115,165	85,270	635,524	105,577	24,296	10,800	177,112	2,068,756	2,020,007
Analysis by fund												
Unrestricted funds - general	662,351	31,340	45,905	41,617	20,390	260,655	30,208	18,484	-	8,525	1,119,475	905,462
Unrestricted funds - designated	4,998	199	592	693	547	3,563	754	187	-	3,475	15,008	1,512
Restricted funds	127,008	3,414	39,205	72,855	64,333	371,306	74,615	5,625	10,800	165,112	934,273	1,113,033
	794,357	34,953	85,702	115,165	85,270	635,524	105,577	24,296	10,800	177,112	2,068,756	2,020,007
For the year ended 31 March 2024												
Unrestricted funds - general	370,841	38,970	17,705	103,065	125,386	115,266	101,990	18,886	1,604	11,749		905,462
Unrestricted funds - designated	439	15	60	106	45	499	76	15	-	257		1,512
Restricted funds	233,269	5,760	45,974	85,262	65,830	472,373	51,168	29,893	10,800	112,704		1,113,033
	604,549	44,745	63,739	188,433	191,261	588,138	153,234	48,794	12,404	124,710		2,020,007

8 Support costs

	Support costs	Governance costs	2025	Support costs	Governance costs	2024	Basis of allocation
	£	£	£	£	£	£	
Depreciation	32,356	-	32,356	28,283	-	28,283	Usage
Fundraising costs	35,207	-	35,207	28,115	-	28,115	Allocated on time
Premises	79,942	-	79,942	49,816	-	49,816	Usage
Office costs	61,206	-	61,206	80,114	-	80,114	Usage
Bookkeeping	2,766	-	2,766	9,196	-	9,196	Governance
Professional fees	28,276	-	28,276	36,876	-	36,876	Usage
Bank interest and charges	284	-	284	169	-	169	Usage
Audit fees	-	15,000	15,000	-	13,980	13,980	Governance
	240,037	15,000	255,037	232,569	13,980	246,549	
Analysed between							
Charitable activities	240,037	15,000	255,037	232,569	13,980	246,549	

9 Net movement in funds

	2025	2024
	£	£
Net movement in funds is stated after charging/(crediting)		
Fees payable to the company's auditor for the audit of the company's financial statements	15,000	13,980
Depreciation of owned tangible fixed assets	32,356	28,283
Operating lease charges	2,223	2,223

10 Employees

The average monthly number of employees during the year was:

	2025	2024
	Number	Number
	67	64

Employment costs	2025	2024
	£	£
Wages and salaries	1,514,019	1,500,310
Social security costs	130,870	131,393
Other pension costs	45,276	43,184
	1,690,165	1,674,887

The number of full-time staff during the year was 20 (2024: 23) and part-time staff was 47 (2024: 41).
Full-time equivalent staff numbers during the year were 50 (2024: 49).
No payments were made to Trustees by way of remuneration or expenses during the year (2024: £nil).
The employee benefits of the key management personnel total £265,609 (2024: £279,628).

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2025	2024
	Number	Number
	1	1

11 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

12 Tangible fixed assets

	Freehold property	Office equipment	Total
	£	£	£
Cost			
At 1 April 2024	782,115	77,564	859,679
Additions	204,644	21,417	226,061
At 31 March 2025	986,759	98,981	1,085,740
Depreciation and impairment			
At 1 April 2024	123,666	47,344	171,010
Depreciation charged in the year	18,303	14,053	32,356
At 31 March 2025	141,969	61,397	203,366
Carrying amount			
At 31 March 2025	844,790	37,584	882,374
At 31 March 2024	658,449	30,220	688,669

13 Debtors

	2025	2024
Amounts falling due within one year:	£	£
Trade debtors	4,324	199,376
Other debtors	50	-
Prepayments and accrued income	16,859	27,682
	21,233	227,058

14 Loans and overdrafts

	2025	2024
	£	£
Bank loans	351,982	374,809
Payable within one year	23,680	23,947
Payable after one year	328,302	350,862

Amounts included above which fall due after five years:

	2025	2024
Payable by instalments	219,070	242,834

The long-term loans are secured by fixed charges over freehold property which has a carrying value of £633,876 (2024: £649,338).

14 Loans and overdrafts **(Continued)**

During the year to 31 March 2016 the charitable company took out two loans with Lloyds Bank plc in order to purchase the freehold property.

The first loan of £180,000 is repayable over 20 years. It has a variable rate of interest of Base + 2.9% per annum. The second loan of £352,600 is repayable over 20 years. It carries a fixed rate of interest of 4.72%.

15 Creditors: amounts falling due within one year

	Notes	2025 £	2024 £
Bank loans	14	23,680	23,947
Other taxation and social security		35,046	42,561
Deferred income	18	168,097	138,751
Trade creditors		23,074	31,113
Other creditors		13,276	1,196
Accruals		53,790	58,451
		316,963	296,019

16 Creditors: amounts falling due after more than one year

	Notes	2025 £	2024 £
Bank loans	14	328,302	350,862

17 Retirement benefit schemes

Defined contribution schemes	2025 £	2024 £
Charge to profit or loss in respect of defined contribution schemes	45,276	43,184

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

18 Deferred income

	2025 £	2024 £
Other deferred income	168,097	138,751

18 Deferred income (Continued)

Movements in the year:		
Deferred income at 1 April 2024	138,751	133,897
Released from previous periods	(138,751)	(133,897)
Resources deferred in the year	168,097	138,751
Deferred income at 31 March 2025	168,097	138,751

19 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
Counselling	-	127,009	(127,009)	-	-
Family Therapy	-	3,414	(3,414)	-	-
TS	-	39,205	(39,205)	-	-
ISVA	2,480	370,900	(371,306)	-	2,074
DAT	-	64,333	(64,333)	-	-
DIA	-	72,855	(72,855)	-	-
STAR Project	-	74,615	(74,615)	-	-
GI	-	5,625	(5,625)	-	-
Partnerships	-	10,800	(10,800)	-	-
Business Support Funding	-	165,112	(165,112)	-	-
Restricted Individual Donations	50,201	-	-	(50,201)	-
Building Project Funding	-	128,367	-	(128,367)	-
	52,681	1,062,235	(934,274)	(178,568)	2,074

19 Restricted funds **(Continued)**

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
Counselling	1,758	231,511	(233,269)	-	-
Family Therapy	-	5,760	(5,760)	-	-
TS	-	45,974	(45,974)	-	-
ISVA	3,600	471,253	(472,373)	-	2,480
DAT	-	65,830	(65,830)	-	-
DIA	-	85,262	(85,262)	-	-
STAR Project	-	51,168	(51,168)	-	-
GI	1,737	28,156	(29,893)	-	-
Partnerships	-	10,800	(10,800)	-	-
Business Support Funding	-	112,704	(112,704)	-	-
Restricted Individual Donations	11,591	38,610	-	-	50,201
	18,686	1,147,028	(1,113,033)	-	52,681

19 Restricted funds **(Continued)**

Restricted funds are funds which have been given for particular purposes and projects. The restricted funds must be used for the specific purpose as laid down by the donor.
The restricted funds are:

- Counselling - Provides therapeutic services for those affected by rape/sexual assaults either one to one, in groups or on an outreach basis regardless of age and/or gender.
- Family Therapy - Provides support to families affected by domestic and sexual abuse to understand the impact of trauma and abuse, strengthen communication and aid recovery together
- Trauma Services - deliver rapid Cognitive Behavioural Therapy (CBT) informed interventions to service users who have experienced sexual abuse/ violence
- ISVA - The Independent Sexual Violence Advisors (ISVA) offer a confidential, non-judgmental advocacy service and criminal justice support service networking with the Police and other agencies for people who have experienced sexual abuse/ violence.
- Domestic Abuse Team - Offering specialist support for women, children, young people and families who have experienced domestic abuse, including services such as Pattern Changing programmes and Adverse Childhood Experiences (ACE) Recovery Toolkits.
- Diversity and Inclusion Advocacy - Delivers person centered specialist advocacy with people who are marginalised/ disadvantaged due to language, disability, ethnicity, sexuality, gender. Helping them to access domestic and sexual abuse support.
- STAR Project - An education and outreach project which works with young people and adults to raise awareness of domestic and sexual abuse and topics linked to healthy relationships.
- Gender Identity - The Gender Identity group is a therapeutic group for young people who are experiencing significant difficulties in relation to their gender and/or sexual identity.
- Partnerships - We partner with specialist local organisations to meet the varying needs of service users.
- Business Support Funding – restricted funding given for specific business support and management projects
- Restricted individual donations – restricted donations from individual supporters of Yellow Door
- Building Project Funding – restricted funding from Grantmakers for use on capital projects

20 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
General funds	898,147	1,298,799	(1,119,475)	133,560	1,211,031

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
General funds	741,223	1,024,055	(905,462)	38,331	898,147

21 Unrestricted funds - designated

These are unrestricted funds earmarked for a particular project and are made up as follows:

	Balance at 1 April 2023	Resources expended	Transfers	Balance at 1 April 2024	Resources expended	Transfers	Balance at 31 March 2025
	£	£	£	£	£	£	£
IT Fund	9,498	-	10,502	20,000	-	-	20,000
Property Fund	20,345	(1,512)	31,167	50,000	(15,008)	45,008	80,000
Building Development	50,000	-	(15,000)	35,000	-	(35,000)	-
Therapy Services	65,000	-	(65,000)	-	-	-	-
Garden Fund	-	-	-	-	-	35,000	35,000
	144,843	(1,512)	(38,331)	105,000	(15,008)	45,008	135,000

The Board of Trustees have designated the following funds:

- A fund for information and technology cost
- A fund for property renovations and repairs
- A fund to develop the garden and make it accessible for clients, staff and volunteers
- A fund for building development to develop the garage into a usable delivery space
- A fund for therapy services to help meet demand

22 Analysis of net assets between funds

	Unrestricted funds general 2025 £	Unrestricted funds designated 2025 £	Restricted funds 2025 £	Total 2025 £
Fund balances at 31 March 2025 are represented by:				
Tangible assets	882,374	-	-	882,374
Current assets/(liabilities)	656,959	135,000	2,075	794,034
Long term liabilities	(328,302)	-	-	(328,302)
	1,211,031	135,000	2,075	1,348,106

	Unrestricted funds general 2024 £	Unrestricted funds designated 2024 £	Restricted funds 2024 £	Total 2024 £
Fund balances at 31 March 2024 are represented by:				
Tangible assets	688,669	-	-	688,669
Current assets/(liabilities)	560,340	105,000	52,681	718,021
Long term liabilities	(350,862)	-	-	(350,862)
	898,147	105,000	52,681	1,055,828

23 Operating lease commitments

Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	2,223	2,223
Between two and five years	3,837	6,060
	6,060	8,283

24 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).

25 Legal status of the charitable company

The charitable company is limited by guarantee and has no share capital. The liability of each committee member, in the event of winding-up is limited to £1.

26 Analysis of changes in net funds

	At 1 April 2024	Cash flows	At 31 March 2025
	£	£	£
Cash at bank and in hand	786,982	302,782	1,089,764
Loans falling due within one year	(23,947)	267	(23,680)
Loans falling due after more than one year	(350,862)	22,560	(328,302)
	412,173	325,609	737,782

27 Cash generated from operations

	2025	2024
	£	£
Surplus for the year	292,278	151,076
Adjustments for:		
Investment income recognised in statement of financial activities	(17,169)	(6,568)
Depreciation and impairment of tangible fixed assets	32,356	28,283
Movements in working capital:		
Decrease/(increase) in debtors	205,825	(95,819)
(Decrease)/increase in creditors	(8,135)	58,693
Increase in deferred income	29,346	4,854
Cash generated from operations	534,501	140,519

Yellow Door

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